

And at The Dentists Insurance Company, TDIC, we won't treat you like one. We were started by, and only protect, dentists. This singular focus has led to an unparalleled knowledge of dentistry and the best ways to protect you. This respect for your profession supports exceptional service, including an in-house claims team, razor-sharp legal team and industry-leading risk management resources.

Because with us, business is about doing what's best for you.

Endorsed by the Fresno-Madera Dental Society Protecting dentists. It's all we do.º

800.733.0633 | tdicinsurance.com | CA Insurance Lic. #0652783



Fresno-Madera Dental Society Officers and Board of Directors

2018 Executive Committee

President

Paul Hsiao DDS

President-Flect

Blake Scott DDS

Past President

Randall Prewitt DDS

Secretary

Ardavan Kheradpir DMD

Treasurer

David Forester DDS

Editor

Sabrina Nassar DDS

CDA Trustee

Robin Reisz DDS

Executive Director

Merriam Osmondson

2018 Directors

Rojin Amiri DDS James Chen DDS Richard Jennings DDS Aaron Noordmans DDS Pavla Senkyrikova DDS

Krunal Sherathiya DDS

The mission of the
Fresno Madera Dental Society
is to serve the professional needs of
our members and assist them in
enhancing the oral health
of the community.

In This Issue

Cover

Page 2 TDIC ad

Page 3 Board of Directors roster

Index

Page 4 President's Report

Page 5 Welcome New Members

Page 6 In Memory of Dr John Bryan

Page 7 CURES 2.0

E-Verify

Page 8 DEA Warns of Extortion Scam

Page 9 Call to Support SB1008

Page 10 Callers seek fraudulent access to sensitive practice information

Page 11 February General Meeting & Installation

Page 12 Employment Practices

Pages 13 Employment Practices

Page 14 Volunteer Opportunities

Page 15 ADA News

Page 16 Veterans' Smile Day

Fresno County Mother of the Year

Page 17 10th Annual Ken Sanford, DDS Memorial Ride

Page 18 Classifieds

Page 19 Classifieds

Page 20 Classifieds

Page 21 Classifieds Page 22 Classifieds

Page 23 Classifieds

Page 24Upcoming events

Grapevine Bulletin Advertising Rates

Member pricing

2" x 3.5" (1/8 page) \$40 per issue 4" x 3.5" (1/4 page) \$60 per issue 5" x 7" (1/2 page) \$90 per issue 9.5" x 7" (full page) \$150 per issue

Non-Member pricing

<u>1</u>" x 3.5" (1/8 page) \$75 per issue 4" x 3.5" (1/4 page) \$100 per issue 5" x 7" (1/2 page) \$150 per issue 9.5" x 7" (full page) \$250 per issue 10% discount for 3 or more issues

> Contact Merriam at the FMDS office to place your order. (559) 438-7284 or email fmds@fmds.com ³

President's Report



My name is Paul Hsiao, DDS, MPH, JD and I am a general dentist. It is my honor and pleasure to be the new President of the Fresno Madera Dental Society. I did my General Practice Residency at Community Medical Centers and the VA and was Chief Dental Resident a few years ago. It is a privilege of mine to live in Fresno with my wife, Daphne Lin, DDS, current CMC GPR Chief Dental Resident. Currently, I am a private practice owner in the

Fresno area and have worked in FQHCs and non-profits. I have been involved and still am involved in organized dentistry at the CDA (current council member) and ADA (IDL alumni) level. Also, I recently received ADA's David Whiston Leadership award. My passion is Public Health Dentistry as I am involved with the California Department of Public Health and UCSF and other dental volunteering events such as Veterans Smiles Day that I helped cofound.

This is the year of small changes with potentially lasting impact. My main goals this year are to develop the new FMDS website, expand Veterans Smile Day in the Fresno area, create a mini dental mentorship series, and establish a medical / dental relationship with other organizations. So far, everything is going as planned and we hope these will be long lasting benefits to the community and to our organization.

With your support and inspiration, I hope to lead the Dental Society in a positive direction and help promote our awareness throughout the communities we serve. Please help me improve the overall oral health of our community. Thank you!

Welcome New Members!

Yadvinder Bhullar DDS

Transferred from Contra Costa Dental Society

Shahryar Nemovi DDS

Transferred from Orange County Dental Society

Claudia Trujillo DDS

Alice Chun DDS

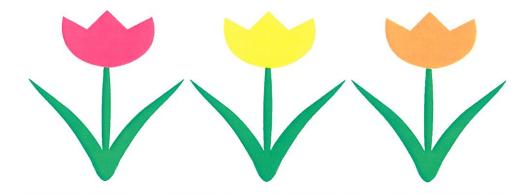
Transferred from Sacramento Dental Society

Ravi Patel DDS

Transferred from Sacramento Dental Society

Mathew Delgadillo DDS

Transferred from Sacramento District Dental Society



Please review your office information listed on the FMDS website.

Moved? Added a location?

Let us know.

559 438-7284



In Memory of Dr John Bryan

John Michael Bryan was born on November 9, 1949, in Bakersfield, CA, and passed away in Madera, CA, on Easter Sunday, April 1, 2018, at the age of 68. John was a 1967 graduate of San Joaquin Memorial High School in Fresno, CA. He later served in the United States Army as a medic in Vietnam where he received the Purple Heart for a wound to his leg and was honorably discharged. John earned his Bachelor's degree at California State University, Fresno, and received his D.M.D. (Doctor of Medical Dentistry) from Washington University in St. Louis, MO, in 1981. He practiced dentistry at Grace Hill Community Services, and started five clinics while in St. Louis. In 1988, he relocated to Madera to be near family. He practiced dentistry in Madera and for the Healthy Smiles Foundation's Healthy Smiles Bus until the time of his death. John was a member of the American Dental Association, the California Dental Association, the Fresno Madera Dental Society, the Academy of General Dentistry, and a Fellow in the American College of Dentistry. In the community of Madera, he was an active member of the Elks Lodge, Madera Kiwanis Club, the St. Joachim's Church Folk Choir, was a past president of the parish council at St. Joachim's Catholic Church, and belonged to the VFW and American Legion Posts. John was a marathon runner which included Los Angeles, CA, Sacramento, CA, and ran the Boston Marathon two times. He surfed in the ocean, was into biking, and took flight lessons to become a pilot. He also was a Master Gardener, and when he had nothing to do, he raced his car at the Madera Speedway for a number of years. He was a great man who cared about people. He gave great dental care to his patients, and free care to those that needed help. He didn't do anything half way. As his friends said he didn't do things big, they were "massive and impressive." One of the greatest joys in life came when his two grandsons were born. He was an extremely proud papa. John was preceded in death by his father, Jim Stiles; brothers, Jim Stiles, Jr., Ken Stiles, and William Bryan. He is survived by his wife, Ellen, of 43 years; son, Sean and his wife Aubri; grandsons, Brody and Rylan; mother, Mary Stiles; sister, Janet Peck; sister, Kathy Stringer and her husband Kurt; brother, Tom Bryan and his wife Diane; brother, Jim Bryan and his wife Jeanne; brother. David Stiles; brother, Bob Bryan; brother, Rory Bryan; and a whole lot of nieces, nephews, great-nieces, and great-nephews. Remembrances in his name may be made to The Healthy Smiles Mobile Dental Foundation, 4186 W. Swift Avenue, Suite 108, Fresno, CA 93722; or Doctors Without Borders , 333 7th Avenue, Ste. 2, New York, NY 10001. Jay Chapel, 1121 Roberts Avenue, Madera, California (559)674-8814



Dentists with DEA numbers must be registered with CURES 2.0

"All health care practitioners authorized to prescribe or dispense Schedule II-IV controlled substances were required to register to use CURES 2.0 no later than July 1, 2016," the Dental Board of California reminds dentists in an email distributed late January.

California's Controlled Substance Utilization Review and Evaluation System, or <u>CURES 2.0</u>, aids prescribers and dispensers in identifying fraudulent activity and is intended to reduce prescription drug abuse and diversion without affecting legitimate medical practice or patient care. Prescribers will soon be required to check a patient's prescription history in the CURES 2.0 database prior to prescribing a Schedule II-IV substance in certain situations, with some exemptions.

The dental board "encourages all licensed dentists who hold a DEA registration to take measures immediately to ensure they are in compliance with this CURES 2.0 registration requirement." One of the following browsers is required to access CURES 2.0: Microsoft Internet Explorer Version 11.0 or greater; Mozilla Firefox; Google Chrome; or Safari.

Register to access CURES 2.0. For CDA resources on CURES and opioid pain management, visit <u>cda.org/opioid.</u>
For assistance with CURES 2.0 registration, contact the <u>CURES helpdesk by email</u> or at 916.227.3843.



New E-Verify Web Site

On April 10, 2018, U.S. Citizenship and Immigration Services (USCIS) announced the launch of a new website, <u>E-Verify.gov</u>.

On April 18, 2017, President Trump signed the Buy American and Hire American executive order to help reduce illegal immigration and preserve jobs for U.S. workers. To support these objectives, USCIS encourages all U.S. employers to verify all new hires through E-Verify.

E-Verify is a free, easy-to-use internet-based system. Employers can access E-Verify anytime, anywhere directly from a web browser. Employees are confirmed as work-authorized (or not) instantly or within 24 hours. The system, which has nearly 800,000 enrolled employers, compares information from an employee's Form I-9 to records available to the Department of Homeland Security and the Social Security Administration to verify authorization to work in the U.S.

The new, user-friendly website provides information about E-Verify and Form I-9, Employment Eligibility Verification, including employee rights and employer responsibilities in the employment verification process. E-Verify.gov allows employers to enroll in E-Verify directly and permits current users to access their accounts. Individuals with my E-Verify accounts can also access their accounts through E-Verify.gov.

DEA Warns Public of Extortion Scam by DEA Special Agent Impersonators

The Drug Enforcement Administration is warning the public about criminals posing as DEA Special Agents or other law enforcement personnel as part of an international extortion scheme.

The criminals call the victims (who in most cases previously purchased drugs over the internet or by telephone) and identify themselves as DEA agents or law enforcement officials from other agencies. The impersonators inform their victims that purchasing drugs over the internet or by telephone is illegal, and that enforcement action will be taken against them unless they pay a fine. In most cases, the impersonators instruct their victims to pay the "fine" via wire transfer to a designated location, usually overseas. If victims refuse to send money, the impersonators often threaten to arrest them or search their property. Some victims who purchased their drugs using a credit card also reported fraudulent use of their credit cards.

Impersonating a federal agent is a violation of federal law. The public should be aware that no DEA agent will ever contact members of the public by telephone to demand money or any other form of payment.

The DEA reminds the public to use caution when purchasing controlled substance pharmaceuticals by telephone or through the Internet. It is illegal to purchase controlled substance pharmaceuticals online or by telephone unless very stringent requirements are met. And, all pharmacies that dispense controlled substance pharmaceuticals by means of the internet must be registered with DEA. By ordering any pharmaceutical medications online or by telephone from unknown entities, members of the public risk receiving unsafe, counterfeit, and/or ineffective drugs from criminals who operate outside the law. In addition, personal and financial information could be compromised.

Anyone receiving a telephone call from a person purporting to be a DEA special agent or other law enforcement official seeking money should refuse the demand and report the threat using the online form below. Please include all fields, including, most importantly, a call back number so that a DEA investigator can contact you for additional information. Online reporting will greatly assist DEA in investigating and stopping this criminal activity.

Several offices in our component have been contacted by "DEA agents". Please instruct your staff not to disclose ANY information any to report this activity immediately.

Call to support SB 1008

CDA is sponsoring SB 1008 by Sen. Nancy Skinner to better inform consumers of what value a commercial dental plan provides and to ensure adequate value from these plans. We are asking CDA members to visit www.cda.org/sb1008 and fill out a form to submit a letter to their state senator supporting the legislation. Specifically, SB 1008 would:

- Require all commercial dental benefit plans to provide their beneficiaries with a uniform summary of benefits and coverage showing how much the plan spends on patient care along with other plan details, including its limitations, exceptions and anticipated out-of-pocket costs for the patient.
- Enact a "dental loss ratio" (DLR) standard, requiring dental plans to spend at least 70 percent of premium revenue on patient care (as opposed to administrative overhead costs).

Dental patients should know what they are buying and expect reasonable value.

Please **show your support** for SB 1008 to hold dental plans accountable and increase transparency with the information they provide to their policyholders.



CDA sponsoring three recently introduced pieces of legislation

- SB 1008 (Skinner), which aims to increase transparency of dental benefit plans and establish a minimum dental loss ratio requirement that would ensure more of patients' premium dollars go to patient care, as opposed to administrative overhead.
- SB 1148 (Pan), a bill to make silver diamine fluoride a Denti-Cal-covered benefit when it is used to arrest caries as part of a comprehensive treatment plan.
- AB 2643 (Irwin), which would address access issues for dental anesthesia by expanding medical coverage of anesthesia to include dental settings for kids under age 7 and developmentally disabled or medically compromised individuals of any age.

Callers seek fraudulent access to sensitive practice information

Here's how not to fall for the scam

Dental practices are reporting to Henry Schein Practice Solutions that they have received calls from an individual posing as a company employee who then asks for remote access to the office servers. The company in late January stated that, according to the practices, the callers provided multiple reasons for their calls, such as communicating problems with computer system backups and viruses and hardware failures, before requesting access to the system.

Such calls are a type of phishing scam, a form of internet fraud whereby scammers pretend to be key personnel or set up lookalike websites and emails to fool individuals into providing sensitive information such as passwords, access codes, patient



account numbers or Social Security numbers. With this information, scammers can then steal information and profit from its sale. Dentists and health care providers are increasingly targeted by these scammers who rely on individuals' lack of awareness and preparation for such schemes.

To help dentists avoid falling for this scam, CDA Regulatory Compliance Analyst Teresa Pichay advises that they "train staff to verify a caller's credentials and information before providing practice information to the individual."

Similarly, the Federal Trade Commission in <u>"Protecting Personal Information: A Guide for Business"</u> emphasizes the importance of appropriate and periodic employee training in safeguarding the data of patients, customers and employees.

"Your data security plan may look great on paper, but it's only as strong as the employees who implement it," states the guidance, which goes on to recommend employees be trained to spot vulnerabilities. Specifically addressing fraudulent calls, the guidance recommends that employers or trainers do the following:

Warn employees about phone phishing. Train them to be suspicious of unknown callers claiming to need account numbers to process an order or asking for — contact information. Make it office policy to double-check by contacting the company using a phone number you know is genuine.

The FTC also advises businesses of every type to warn employees about possible calls from identity thieves who impersonate IT staff in an attempt to gain access to passwords or other sensitive information. "Let employees know that calls like this are always fraudulent, and that no one should be asking them to reveal their passwords," the guidance states.

Henry Schein responded to the reports it received by recommending that its customers follow several FTC-recommended practices, such as verifying the identity of every caller and not providing sensitive information to unexpected and unknown callers. The company further recommended that recipients of suspicious calls "gather information, such as the person's name, company and/or employee ID#," take down the phone number and provide it, along with other information gathered, to Schein.

Taiba Solaiman, risk management analyst at <u>The Dentists Insurance Company</u>, also advises dentists that they should be aware of and appreciate the impact staff members have on their overall liability. "It's essential that dentists be proactive and train staff on what guidelines and protocols they must follow in order to reduce professional liability risks associated with their practice."

February General Meeting, Staff Night & FMDS Board Installation

Introducing the Fresno Madera Dental Society's 2018 Board of Directors



Pictured left to right: Dr Richard Jennings-Director, Dr Krunal Sherathiya-Director, Dr Sabrina Nassar-Editor, Dr Rojin Amiri-Director, Dr Ardavan Kheradpir-Secretary, Dr Blake Scott-President Elect, Dr Aaron Noordmans-Director, Dr Robin Reisz-CDA Trustee, Dr Pavla Senkyrikova-Director, Dr Randall Prewitt-Past President, Dr Paul Hsiao-President Not pictured-Dr David Forester-Treasurer, Dr James Chen-Director



Speaker for the evening Dr William van Dyk



Members and staff enjoying dinner & the lecture



Include annual license verification in personnel records management

An individual was arrested in California in March for false representation as a dental hygienist and for making false claims for health benefits. According to additional information CDA obtained, the individual worked without a license in several dental offices in Northern California before her arrest. CDA offers the following article as a reminder to dentists to include license verification as a best practice for hiring and ongoing personnel management.

Dental practice owners need to give HR compliance with records management the attention it deserves. Michelle Corbo, HR practice analyst for CDA Practice Support, says practice owners who don't are tempting fate until they get into a situation where serious problems present themselves.

Failure to maintain accurate personnel files can expose employers to liability. Employees have become more sophisticated about workplace rights, can quickly research and access information and can easily file complaints with various entities.

Compliance and documentation should be a top priority for practice owners. Documenting policies and procedures and taking measures to develop a system to maintain compliant personnel files is an important first step.

Managing Employee Records

Employers collect many records to document the employment relationship. Many contain private and sensitive information, from the employees' application phase through the course of active employment. In California, strict privacy laws protect employees' information from being disclosed to third parties. In the event of an audit or lawsuit, employment files are the first items that attorneys, auditors or the Department of Labor will request.

As a best practice, employers should maintain two separate files for each employee. While most employment documents will go in a general employee file, other documents containing sensitive information belong in a confidential employee file. But all employment files should be housed in a locked and secured area.

Only the practice owner and possibly a designated staff member should be able to access these files. And due to different records retention requirements, the employment files should be organized by status, such as active versus inactive, i.e., former employees of the practice.

The employee's general personnel file could include:

- ✦ Recruiting- or hiring-related documents such as job descriptions, applications, certifications, resumes, job offers and educational transcripts and licenses
- New employee orientation documents such as signed policy acknowledgements and agreements
- Records related to status changes such as promotion, demotion, transfer, termination and rates of pay
- Compensation information
- → Records related to performance, including performance appraisals, letters of recognition and disciplinary actions related to warnings or counseling

In turn, the employee's confidential employment file could include:

- → Any documents containing sensitive information such as Social Security number, date of birth and medical information
- ★ Reference and criminal background checks
- Interview notes or employment tests
- ★ Medical and insurance records related to medical questionnaires, benefit enrollment forms, doctors' notes and leave-of-absence records
- Child support and wage garnishments
- Litigation documents
- → Workers' compensation claims
- Investigation reports
- Employment and payroll verification requests

Employment Development Department-related documents

If the practice utilizes an electronic system, practices should follow the same measures for maintaining regular versus confidential personnel files and should ensure that files are encrypted and a back-up method is in place in case access to e-files is lost.

When employees leave the practice, personnel files still require maintenance as required by law. Depending on the type of document, retention guidelines are different. CDA Practice Support offers a detailed list of retention guidelines in the resource Records and Document Retention Guidelines.

Form I-9 file management, annual license verification system

Due to the level of private information contained within the Form I-9, it is recommended that the practice keep all I-9 forms separate from other employee forms in active and inactive status binders.

Should employers experience an audit, the I-9 is one of the first forms auditors can ask to review. Practices should set up a system to review and purge inactive status I-9's on a consistent basis to avoid holding onto documents containing sensitive and confidential information. All active and inactive employee I-9 forms contained in the binders are subject to inspection and potential penalties for inaccuracies or violations. Employers can shred inactive status I-9 forms three years from the employee's hire date or one year after the termination, whichever is greater.

Upon hire, employers should obtain a copy of professional licensure, permits and or certificates for each employee required to maintain these credentials as part of their duties. A copy of the license should be displayed in a conspicuous location in the office, and annual review reminders should be scheduled to check that the license is still valid and active. CDA Practice support is aware of several reported cases where practice owners casually decided to check licensure of staff only to find that the licenses had lapsed or been revoked. (For specific examples, read the RM Matters article in the September 2016 CDA Journal.)

When it comes to personnel files and compliance with California law, proper documentation and adherence to records retention regulations is key. An employer can be held liable for negligence if personnel files are not secured and information is inaccurate, is not properly maintained or is improperly disclosed to third parties.

Without documentation, disputes can boil down to the practice owner's word and, unfortunately, statistics show that employers often lose in the end. Not knowing about a particular regulation is never a defense. Stay informed: Employment law changes quickly and one of the greatest challenges practice owners will experience is simply keeping up.

For CDA Practice Support employment law resources, including those cited in this article, visit cda.org/ practicesupport or cda.org/resources.

Be the reason someone smiles!



Upcoming CDA Cares Clinics

Modesto

Modesto Centre Plaza October 26-27, 2018



Veterans' Smile Day 2018

November 3, 2018

Please contact Merriam
at the FMDS 559 438-7284





Volunteer Opportunities

Holy Cross Dental
559 442-4108



Team Smile November 10, 2018

Teamsmile.org/volunteers

ADA News

CMS Replacing Social Security Numbers With Medicare Beneficiary Identifiers On New Medicare Cards.

The <u>ADA News</u> (5/10) reported, "Over the next year, Medicare patients will receive cards with new numbers known as Medicare beneficiary identifiers" and not Social Security numbers. Dentists and other medical professionals are advised by the Centers for Medicare & Medicaid Services "to make sure your system can accept Medicare beneficiary identifiers and to make sure you use the MBI to bill as soon as you get a patient's new number."

Dentist Survives HPV-Related Cancer, Champions Vaccine.

The <u>ADA News</u> (4/2, Manchir) profiles Dr. Stephen Lucas, who, after surviving HPV-related oropharyngeal cancer, felt a calling to "use whatever voice and strength he came away with to help prevent others from enduring the same suffering he did." Dr. Lucas, 63, is approaching four years of being free of cancer, and he is an advocate for the HPV vaccine, regularly discussing the vaccine with parents of young dental patients. Concerning organized dentistry's role in advocating for the HPV vaccine, Dr. Lucas said, "We have a great chance to be on the right side of history."

A <u>guide</u> from the National HPV Vaccination Roundtable and the ADA lists actions dental health care providers can take concerning cancer prevention through HPV vaccination. ADA's resources related to oral cancers for clinicians and patients, including info about HPV, is available at <u>ADA.org/oralcancer</u>. Dental professionals can find additional information on <u>oral and oropharyngeal cancer</u> on an ADA Science Institute-developed Oral Health Topics page. In addition, a CE course is available on <u>HPV-related oropharyngeal cancer</u>, and the ADA also offers a brochure, "<u>Get The Facts About Mouth and Throat Cancer</u>," that discusses HPV.

A head and neck cancer track at ADA 2018 will offer dental professionals ways to learn about their role in cancer screening, biopsy, and management. To register for this course or the meeting, visit ADA.org/meeting.

Dentists can refer patients to MouthHealthy.org, ADA's consumer website, for information on <u>oral cancer</u> and <u>HPV and oropharyngeal cancer</u>. JADA For the Patient also includes the articles, <u>Oral cancer</u>: What to do if something unusual shows up and What you should know about oral cancer.



We need volunteers for this event! Dentists, assistants, labs, etc Please call Merriam at the FMDS business office. 559 438-7284

Congratulations to May Haskins RDH from Dr Cory Costanzo's office for being names Fresno County's Mother of the Year!



10th Annual Ken Sanford, DDS Memorial Ride







Baker City

Hell's Canyon

Anthony Lakes

Baker City, Oregon

September 16-18, 2018

<u>Venue: Geiser Grand Hotel – 541/523-1889 - Book prior to Feb. 14, 2018 - Ask for "Dentist Rides" block rate!</u>

Ken Sanford, DDS Memorial Ride (*Ride updates will be posted on Facebook Page*.)

The Ken Sanford, DDS Memorial Ride has provided 9 years of fun and fellowship for California dentists with motorcycle and bicycle rides. It has also been a fundraiser for the California Dental Association Foundation. This year we will be hosting the ride in Eastern Oregon and would like you to join us.

Traditionally we have combined the ride with continuing education but due to this year's location we have planned a more social event. Rides will be planned but there will not be a formal group. Everyone can choose to ride where, when and how they wish. We will socialize in the afternoon/evening but it will be kept informal. Baker City has several venues that would be great for a casual get together.

This is a great location for rides. Plan to spend some time in the area and really enjoy it! The ride is not limited to dentists so be sure to invite your friends that you ride with. Several non-dentists will be attending.

Please join us! Be sure to book your room prior to February 14 to get the group rate!

There are other motels in or close to downtown if you choose not to stay at the Geiser Grand.

REGISTRATION - 10th ANNUAL CDA RIDE

Name:	Mailing Address:			
City:	State:	Zip:	Cell Phone:	
E-mail	Would you like to purchase a ride T shirt for \$22.00? YES NO			

I understand this ride is an annual fundraiser for the California Dental Association Foundation. Even though a registration fee is not required a contribution to the CDAF is encouraged. The only contribution information that will be shared with the ride organizer will be the total amount contributed by the group. Individual information will be known by the CDAF staff only.

As a guide previous registration fees have been in the neighborhood of \$250-350. To determine your interest in contributing please visit the CDAF website (https://www.cdafoundation.org/) and the CDA CARES Facebook page (https://www.facebook.com/cdacares/). Contributions can be made on the CDAF website, DONATE NOW tab. On the contribution page please click – In Memory of "KEN SANFORD" so the ride will have the proper accounting.

Associate Wanted

Dentist for Children's Dentistry and Orthodontics

Children's Dentistry and Orthodontics is looking for a general dentist who enjoys working with children or a pediatric dentist on a full time or part time basis. Our office focuses on giving children compassionate and quality dental care. This is a great opportunity in a fun atmosphere. Pay is a guaranteed daily minimum or percentage of total office production, whichever is greater. For more information please call Ann Marie at (559) 554-9999, or email

to martinez.annmarie@yahoo.com



Are you looking for a company that offers the most competitive benefits and scheduling? United Health Centers is the place you're looking for! For nearly 50 years, established

in 1971, United Health Centers has been providing quality medical and dental care to the residents of Fresno, Tulare, and Kings Counties.

United Health Centers is looking for dentists who are committed to providing comprehensive, quality dental treatment to every person including farm workers' families and the underserved with compassion and respect, regardless of their ability to pay.

As a UHC Dental Provider you will enjoy:

Paid Time Off (PTO)
Medical Insurance
Dental Insurance
Vision Insurance
Retirement: 401K Matching Plan
Life Insurance/Long Term Disability
Professional Liability Insurance
Paid Continuing Education (CM/CE)
10 Paid Holidays
Loan repayment [If qualified]

Choose United Health Center and become a part of the communities we serve by joining our team today!

Please see our web site and download an application.

www.unitedhealthcenters.org

Associate Wanted

Attention General Dentists and Specialists

Are you at the beginning of your career-have an interest in starting your own practice or at the point in your career you would like to slow down? What's holding you back? The tremendous overhead, managing, staff and the freedom you lose as a sole proprietor?? All good reasons to practice as an associate or for a corporate dental provider. But what is those common denominators were removed from the equation? You can start your own practice or bring your practice, your schedule, your hours and your days of the week. Provided for in a completely upscale facility in North Fresno, billing, staffing and all the particulars to accommodate your particular schedule and needs. This is for you, because if it was offered to me, I would be in line. Call for an appointment, days are filling up. 559 978-3526

General Dentist for Monday & Friday

Busy practice in Dinuba is seeking a general dentist associate for Monday and Friday ONLY. Our practice boasts a great dental team, wonderful patients, and an excellent facility.

Please contact Anna Escobedo 559 777-3576

Associate Dentist Wanted

We have a beautiful high-tech, state of the art family dental practice located in Reedley, CA. We are equipped with the state of the art technology including electronic records, digital radiography, Cone Beam 3D Imaging, lasers, intraoral cameras, chairside multimedia. We do general dentistry, Ortho, Invisalign, Implants and same day dentistry with Cerec. Candidate must have excellent clinical skills and chairside manner and be able to work independently. Must be proficient in:

Molar root canals, surgical extractions, crown & bridge, restorative \$800 per day

hecorperez@reedleyfamilydental.c

559 637-0123

Associate Wanted

<u>Full Time Associate Dentist Needed</u> Who says you can't have it all? We

have an amazing immediate opportunity for an outstanding dentist to join Dr. Shawn E. Anderson's privately-owned dental practice. Are you looking for your dream dental job with a great work environment? Look no further! We have state-ofthe-art equipment including CEREC, CBCT, Periolase, Diode Lasers, Digital Radiography, two one-hour ZOOM! professional teeth whitening systems, Itero (Invisalign), and the newest and best amenities for both the dentist and patient (including Starbucks coffee bar). We use only the best "top-shelf" materials and equipment, to deliver excellence. We manage all the billing, new patient generation, staffing, and facilities, so you can focus on dentistry and providing great patient care.

Must be professional, honest, have great chair-side skills, refined and proficient technical skills, as well as excellent communication skills, diagnostic and treatment planning skills, and proven success in obtaining treatment compliance. Willing to perform all aspects of general dentistry including basic endodontics, crown and bridge, veneers, composites, etc., and committed to surpassing daily production goals. Who we are: WDG purpose is "to glorify God while educating and motivating each patient about the importance of oral health care. To help every patient attain their optimal oral health, have a bright and beautiful smile, and be a positive influence in the lives of both our teammates and patients based on mutual trust." Inspired by Matthew 20:28 – to serve, not to be served. Must have a minimum of 3 years of experience. If you are qualified to join our superior team, share our team vision and goals, and desire an awesome team/work environment, please submit your resume or CV for consideration

to tracey@willowdentalgroup.com
For more information, check us out
at willowdentalgroup.com

Associate Wanted

Part-Time General Dentist Needed
Part-time General Dentist with
minimum 2 years experience is
needed for a private office in Clovis.
For details, please contact Elizabeth
559 393-9336 or email:
signaturesmilesclovis@gmail.com

Part-Time Endodontist Needed

Immediate opportunity for an experienced and outstanding Endodontist to work one day per week at Shawn E Anderson's privately owned, established and thriving general dental practice. Must be proficient in all facets of endodontic therapy including re-treatments. Our dental office is state of the art with CBCT, Digital Radiography and the newest and best amenities for both the dentist and patient (including a Starbucks coffee, tea, hot cocoa and beverage bar). SKILLS: professional, energetic, great chair-side and technical skills, and excellent customer service and communication skills. Must be ethical, productive, goal-oriented, efficient, and servant-hearted. If qualified and desiring an awesome team/work environment, please submit your resume or CV to tracey@willowdentalgroup.com. For more information, check us out at willowdentalgroup.com

Dental Office for Sale or Lease

Dental Suite for Sale

Dental suite for sale near Fig Garden. 1100 sq. ft with 3 operatories, doctor's private office and sterilization area..

Please text or leave a message (909) 997-3003

Centrally Located Dental Office for Sale or Lease

Fully equipped dental office for sale or lease. 3 operatories, digital x-ray. Perfect for a new dentist! 559 696-2871

North Fresno Dental Office for Lease

Move in ready north Fresno dental office for lease. Located on Fresno Street, just north of Shaw Ave. Recently remodeled with new cabinets and granite counter tops. Suite has 3 operatories, interior restroom, lab-storage-sterilization area, reception-waiting area, break room and doctor's private office. Plumbed for 4th operatory. \$1800.00 per month. Contact owner-agent, Jeff Davis at (559) 281-2000 or e-mail: jeffdavis@pacbell.net

Placing a classified ad is free for our members! Just fax or email your ad to the FMDS business office and we'll take it from there.

Front Office

Front Office Assistant Needed for Madera Office

Madera general dental practice is seeking a Front Office Assistant. Must have: dental background (one year experience working in front office), excellent communication skills, great customer service, Eagle Soft experience, experience in answering multi-line phones, scheduling, verifying insurance benefits, financial arrangements, collecting payments.

Full-time position Monday, Tuesday, Wednesday & Friday 9:00 AM-6:00 PM

If qualified, please fax resume to: 559 662-1010

Front Office/Assistant for OMFS Office

We are seeking an energetic, caring and motivated front office assistant. Great opportunity in a modern OMFS office. Start immediately. Oral and maxillofacial experience a plus. Current CPR certificate required, and OMSA and/or ACLS appreciated. Qualified candidates, please email resume to: reiszomfs@msn.com

Energetic Front Office Staff Member for a General Dental Office

Looking for an energetic person to join our general dental office. Must be reliable, comfortable handling money, a quick learner, excellent customer service skills and excited to be part of the team. Please contact us at 559-225-4540 or email us

at www.rjbdental@gmail.com. W e look forward to meeting you.

Front Office

Front Office Position

Are you looking for a great opportunity to grow and learn?

State of the Art Dental Office is looking for a full-time Patient Coordinator who will run a portion of the front office/business department(scheduling, billing, insurance processing, treatment planning, social media, etc.) and will work well with the team and help ensure a smooth-running practice.

Ideal Candidates will possess a strong work ethic, exceptional creative ability, outstanding organizational and multi-tasking abilities, unparalleled written communication skills, excellent customer service and interpersonal skills, and the ability to work both independently and collaboratively.

The position requires the willingness to be cross-trained in various other duties. Willing to train an ambitious individual.

Requirements: High School Diploma, Dental experience, Eaglesoft Essential Duties and Responsibilities:

Present and arrange financial plans including discussing patient financial responsibility before treatment; Assist with patient billing and Accounts Receivables; Assist with insurance follow up; Assist with insurance claim issues; Performs professional administrative work including but not limited to: answering telephone calls, scheduling appointments into electronic health record, greeting and addressing payments by patients, and making reminder calls; Oversees and addresses social media contacts

Job Type: Full-time jennifer@cndfresno.com

Front Office

Front Desk Receptionist for a Reedley Office

Front desk receptionist, biller, patient coordinator, experience of familiarity with EZ2000 PLUS.

Excellent pay, SIGN ON BONUS, benefits

drkumar1269@yahoo.com

Front Office Receptionist/Coordinator

General Family Practice is looking for an individual to oversee all the daily operations related to the front office, which includes the coordination of support staff, to ensure a positive patient centered environment. This is a full time position, Monday-Friday 8:00 AM-5:00 PM Back office experience and knowledge of Open Dental would be a plus. Along with being an outgoing individual who has exceptional customer service skills, this person should be a self-starter who also possess:

Strong planning and organizational skills, have problem solving skills, be comfortable with technology, have the ability to evaluate effectiveness, and make changes to office protocol when necessary, have strong technology skills, be able to multi-task. If qualified, please email your resume to jrv360@sbcglobal.net

Front Office

Dental Treatment Coordinator
General Family Dental practice is seeking an upbeat, motivated, team oriented front office Treatment
Coordinator. We strive to create a friendly, positive environment for our staff and our patients. Our office focuses on quality dentistry, customer service, and patient satisfaction. Teamwork is paramount to achieve happy patients and coworkers.

Experience/knowledge of Dentrix operating system preferred.
Dental experience is required.
This is a Full-Time position, Monday
-Thursday 8 AM- 5PM.

If you are a self-motivated team player looking to make a difference in the dental field and enjoy helping people achieve healthy, attractive smiles please send your resume and references via email.

Duties/Skills required:

- *Answering multi-lined phone system
- *Developing and reviewing individual treatment plans
- *Scheduling a wide variety of appointments within the office and to our referral base
- *Managing treatment and routine appointment recall lists
- *Strong customer service skills
- *Pleasant telephone voice and mannerisms
- *Ability to multi-task
- *Excellent verbal and written communication skills
- *Computer skills

Salary: Competitive and dependent upon experience. PTO, holiday pay, and some benefits available after 90 day waiting period satisfied.

klassendds@comcast.net

Front Office

Full-Time Front Office

Team Member Needed

Well established north Fresno Endodontic office is looking for a full time front office employee. A minimum of 2 years dental office experience required. Bilingual helpful. RDA degree is a plus.

Duties to include: scheduling appointments, treatment planning, financial arrangements, billing insurance, collections,

Must have good communications skills and a positive attitude.
If qualified, please fax resume to 559 447-2193

RDA/DA Wanted

<u>Do You Have What It Takes</u> <u>To Be My Assistant?</u>

We are looking for a Registered Dental Assistant for our established cosmetic, general, implantology, high tech, state of the art office in NE Fresno.

Requirements:

Must have at least 5-7 years of experience in dental assisting, must be self-motivated, confident, energetic, cheerful, team player, reliable, knowledgeable in dental terminology, taking x-rays, coronal polish, infection control, 4 handed dentistry, charting, breaking down/setting up operatories for treatment, stocking rooms, taking impressions, pouring models, must be willing to assist with surgical procedures, implant and ortho knowledge a plus but not a requirement. The right candidate must have a self-driven personality and willingness to learn, ability to multitask, strong organizational skills and a high level of attention to details. Must work fast and have a good clinical knowledge in general cosmetic dentistry, be able to resolve issues and work on your own.

Benefits include medical insurance, dental treatment, vacation and sick pay and retirement plan (IRA) with employer contribution of 2%.

Office hours are Monday-Thursday 8:30 AM-5:30 PM Compensation \$17-\$20 per hour depending on your qualifications, 90 day trial period Email resume:

zshmanagement@gmail.com

<u>Part-Time Dental Assistant Need-</u> <u>ed for Madera Ranchos Office</u>

Part-time dental assistant needed. CPR certified, x-ray license, experience with impressions, familiar with Dentrix.

Applicant will need at least two letters of recommendation.

Please call Stephanie Jackson at 559 474-3876 with any questions or email resume to: ranchosdental.pia@gmail.com

RDA/DA Wanted

Seeking Registered Dental Assistant
Seeking Registered Dental Assistant
to support one of our many locations. Candidate must have some
basic back office experience in general dentistry and orthodontics and
Sealant Certificate. We are willing to
train. Must be willing to travel if
needed and have a positive attitude.
Bilingual is preferred but not required. Candidate must be able to
communicate efficiently to both
patients and parents. This is a fulltime position.

For more information please call Ann Marie 559 554-9999 or emailresume to:

Martinez.annmarie@yahoo.com

Experienced DA or RDA

Reliable, diligent, positive, teamoriented, experienced (more than 2 years preferred) dental assistant or RDA, who can take x-rays with digital sensor, have computer experience, and do general dental assisting duties for a compassionate and caring family dental office. Full-time (32 hours), Tuesday thru Friday 8:00 AM- 5:00 PM. 401K, vacation, and bonus to be earned with time. Please email resume to: lopezkellylynn@gmail.com

Part-Time DA Needed

Part-time DA needed. CPR certified, x-ray license. Will train for Denttio application.
References needed
Please call Loy Nguyen at 559 9301354 or email to loynguyen@gmail.com

RDA or RDA EF2 for Reedley Office
Looking for an RDA or RDA EF2.
Bilingual (Spanish/English), certified
for sealants, Cerec experience a
plus, experience in ortho.
Busy practice. The candidate should
be able to work in a fast paced
office. RDA will have an opportunity
to get trained for EF2. Excellent pay,
benefits, paid vacation, \$1000 SIGN
ON BONUS.
drkumar1269@yahoo.com

RDH Wanted

Hygienist Part-Time or Full-Time We are immediately seeking an OUTSTANDING hygienist to provide quality care to patients in our family dental office. PT opportunity currently, but FT during our current hygienist's maternity leave [August through October] and negotiable after she returns. Responsibilities include: customary chair-side hygiene procedures; scaling and root planing, fluoride treatments, application of sealants, anesthesia deliverance, successful treatment compliance and excellent chair-side relational skills, digital x-rays and digital charting experience and knowledge of hygiene products and/or services to help patients achieve optimal oral health and the smiles they've always wanted (i.e.: ZOOM! teeth whitening, Periosciences, Carifree, Laser Pocket Disinfection, and Invisalign). We offer a fantastic work environment for a highly motivated candidate who desires to be the best Skills: Excellent communication and organizational skills. Able to deliver optimal patient care while also meeting daily production goals. Able to multi-task always with a positive and joyful attitude. Ability to work independently, but also as a team. Humble, teachable, servanthearted individual with a strong desire to engage in and contribute to the growth and success of

our thriving general dental office. Minimum 3 years hygiene

send your resume to:

experience. If qualified, please

tracey@willowdentalgroup.com

RDH Wanted

RDH Needed for North Fresno Office

CedarNorth Dental is looking for a enthusiastic RDH looking to joining our fast growing team. CedarNorth Dental stays in tuned with the latest dental technologies. elena@cndfresno.com

Seeking a Full-Time

Busy, friendly office is currently seeking a full-time temporary RDH with strong clinical knowledge and application for prevention and early treatment of periodontal disease. Must be professional, hard working, and team oriented. Must be familiar with Dentrix and have strong communication skills. Job description includes: prophylaxis and periodontal therapy (SRP), digital x-rays and sealants. June-September 2018. Monday-Thursday

Don't forget to update your information with the Dental Board.

The Dental Board of California requires that all dentists must notify them of any changes in your place of practice or changes to your address on file within 30 days. For name changes, the DBC requires notification within 10 days.

Update forms can be found on the DBC website www.dbc.ca.gov

Temporary RDH

Please e-mail resume to: info@bullarddental.com We look forward to hearing from you!

prevention and early treatment of periodontal disease. Must be professional, hard working, and team oriented. Must be familiar with Dentrix and have strong communication skills. Job description includes: prophylaxis and periodontal therapy (SRP), digital x-rays and sealants. June-September 2018. Monday-Thursday Please e-mail resume to: info@bullarddental.com We look forward to hearing from you!

RDH Wanted

RDH Needed for North Fresno

Office

Busy, friendly office is currently

seeking a full-time temporary

knowledge and application for

RDH with strong clinical

Upcoming Events

2018 Meeting Schedule

Friday October 12, 2018 8:30 AM-3:30 PM

CCDC

Clovis Veterans Memorial Building

Growing Your Greatness

Janet Hagerman RDH 6 CEUs

Tuesday November 13, 2018 6:00 PM-9:00 PM

General Meeting
Tornino's

Social Media Marketing for Dentists

Dr. Edward Zuckerberg Not eligible for CEUs

Friday January 25, 2019 8:30 AM-3:30 PM

CCDC

Clovis Veterans Memorial Building

OSHA, Infection Control & the CA Dental Practice Act

6 CEUs